



YOUR 24/7 AI-POWERED COMMUNICATION AGENT

www.convers8.com.au





WHO WE ARE

Convers8 is a next-generation communication intelligence platform that combines conversational AI, telephony, and messaging into one seamless service.

The Convers8 Mission:

Our mission: to reduce operational burdens, enhance efficiency, and ensure that every customer call or message is answered—day or night.





WHY CONVERS8 ?



01

24/7 Conversational Intelligence

Our AI agents manage inbound and outbound communications with natural, human-like interactions.

02

Operational Efficiency

Automate routine queries, bookings, and reminders, freeing staff for higher-value tasks.

03

Enterprise-Grade Reliability

Powered by TechnoSmart's robust AI and telephony infrastructure, the platform reflects years of innovation and refinement.

04

Tailored Customization

Convers8 offers fully customizable AI agents built around each business's unique workflows and requirements. Delivering a solution that feels bespoke rather than one-size-fits-all.



CORE CAPABILITIES



Intelligent Voice Agents

Inbound: Answer FAQs, route calls intelligently, book appointments, and deliver information instantly.

Outbound: Execute appointment reminders, conduct surveys, follow-up campaigns, and re-engage customers proactively.

Speech-to-Intent Understanding: Convers8 recognizes natural language, tone, and intent for fluid conversations.



AI-Powered Messaging

Seamless support for SMS, WhatsApp, and omnichannel chat.

Automated appointment confirmations, service updates, and lead nurturing.

Context-aware messaging that learns and improves with every interaction.



Integrations & Customization

Connect with CRMs, ERPs, calendars, and industry-specific booking systems.

Robust APIs allow for end-to-end automation tailored to your workflows.

Convers8 adapts to sector-specific terminology and protocols.



WHO WE EMPOWER



▶ Healthcare

Doctors' rooms, clinics, and allied health services: appointment management, prescription reminders, after-hours triage.



▶ Hospitality

Doctors' rooms, clinics, and allied health services: appointment management, prescription reminders, after-hours triage.



▶ Professional Services

Financial advisors, legal firms, insurance companies, real estate agencies. (Lead capture and client engagement.)



▶ Government & Public Service

From councils to state agencies, Convers8 ensures citizens receive timely information, service updates, and support without straining staff resources.

DATA SECURITY & STORAGE

STORAGE

All Convers8 data is stored securely in Amazon Web Services (AWS) Sydney cloud storage, ensuring compliance with Australian data residency requirements.

SELF MANAGED STORAGE

Companies may opt to use their own AWS cloud storage account, while Convers8 maintains secure access to enable the platform's operation.

SENSITIVE DATA

Sensitive or confidential data can be partitioned so that it remains fully under the control of the business and is only accessed internally.

AMAZON WEB SERVICES

AWS infrastructure provides industry-leading encryption, redundancy, and uptime guarantees, ensuring both security and reliability.



THE CONVERS8 ADVANTAGE



Conversations That Never Sleep

True 24/7 engagement without human fatigue.



Brand-Loyal Experiences

Delivered under your business identity, not a generic bot.



Workload Optimization

Staff focus on strategic and complex tasks while Convers8 handles the routine.



Insight-Driven Growth

Analytics-driven feedback loops to sharpen service delivery and customer satisfaction.



IMPLEMENTATION PROCESS

1 Understanding Requirements

We begin by learning about your business operations, goals, and customer interaction needs.

2 Custom Demo Creation

Our developers build a demo AI agent tailored specifically to your business workflows.

3 Feedback & Refinement

You provide feedback on the demo, and we adjust the system accordingly.

4 Second Demo Iteration

A refined demo is presented for further review and feedback.

5 On-Site Technical Integration

Our technicians visit your business (typically after hours) to integrate the AI agent into your back-end systems.

6 Number Diversion

A new dedicated number is created, with all calls seamlessly diverted from your original number.

7 Testing Period

The system is tested for 2-3 hours per day during your quiet periods to ensure stability and performance.

8 Rapid Deployment

The entire process can be completed within 10 days.

Notes:

- It is important we first understand which CRM system you are using, as we need to confirm if it has an open API that allows seamless integration.
- If not, additional development and checks are required to establish a reliable connection with your CRM.



NEXT STEPS

LET'S TALK - REQUEST YOUR DEMO TODAY!

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